



1 Day Training Programme on “Insurance Claims Management” - How to Manage Claims Settlement Successfully?

Date: Friday, 2 December, 2022 **Time:** 09.30 AM to 05.30 PM
Venue: Muse Sarovar Portico, A-1-Chirag Enclave, Near Nehru Place,
 New Delhi - 110048 (Nearest Metro station - Nehru Enclave)

Programme Schedule

Time	Topic	Faculty
09.30 AM -10.00 AM	Registration & Welcome Tea	
10.00 AM - 10.15 AM	Why need for Training Programme on “Insurance Claims Management”?	Mr. S. K. Sethi , Founder & CEO, Insurance Foundation of India
10.15 AM - 11.15 AM	<ul style="list-style-type: none"> • Realize the Importance of Policy Wording. Claim settlement depends on it • Property, Project, Engineering and Mega Risks - Claims Case Studies & Learning 	Mr. Mohinder Jindal , Formerly, Deputy General Manager, Oriental General Insurance Company Ltd.
11.15 AM - 11.30 AM	Tea Break	
11.30 AM - 01.00 PM	Realize the Importance of your Team which will handle the Claims, when need arises - Procedure <ul style="list-style-type: none"> • Role of Insurance Consultant in claim settlement <ul style="list-style-type: none"> - Property - Motor - Marine Cargo - Health 	Mr. S.K. Jain , Insurance Expert, Author, Formerly VP & Director, Insurance Brokers Association of India
01.00 PM - 01.30 PM	Lunch	
01.30 PM - 02.10 PM	<ul style="list-style-type: none"> • Case Studies on Health Insurance Claims <ul style="list-style-type: none"> - Retail - Corporate • How to avoid repudiation of claims 	Mr. Pritpal Singh , Chief Operating Officer, Safeway TPA
02.10 PM - 02.40 PM	<ul style="list-style-type: none"> • Life Insurance Claims <ul style="list-style-type: none"> - Retail - Group Policies • Frauds detected/ claims repudiated 	Dr. Komal Tawde , Associate Vice President, ICICI Prudential Life Insurance Company Limited

02.40 PM - 03.20 PM	<ul style="list-style-type: none"> • Claims Intricacies of Loss of Profit (Business Interruption) Insurance 	Mr. Mohinder Jindal , Formerly Deputy General Manager, Oriental General Insurance Co. Ltd.
03.20 PM - 03.50 PM	<p>Surveyor's Prospective on Property/ Project/ Engineering Insurance</p> <ul style="list-style-type: none"> • supported with case studies 	Mr. Vikas Ahuja , Surveyor & Loss Assessor, McLaren's Insurance Surveyors & Loss Assessors India Pvt. Ltd.
03.50 PM - 04.05 PM	Tea Break	
04.05 PM - 05.20 PM	<p>Need and importance of a law firm's assistance at the time of buying insurance, lodging claims, pending claims, repudiation/no claim</p> <ul style="list-style-type: none"> • Claims cases in Courts - Who wins & who loses? • Major Case Studies • Questions & Answers 	Mr. Sameer Nandwani , Lawyer, Specializing in Insurance
05.20 PM - 05.30 PM	Distribution of certificates	