

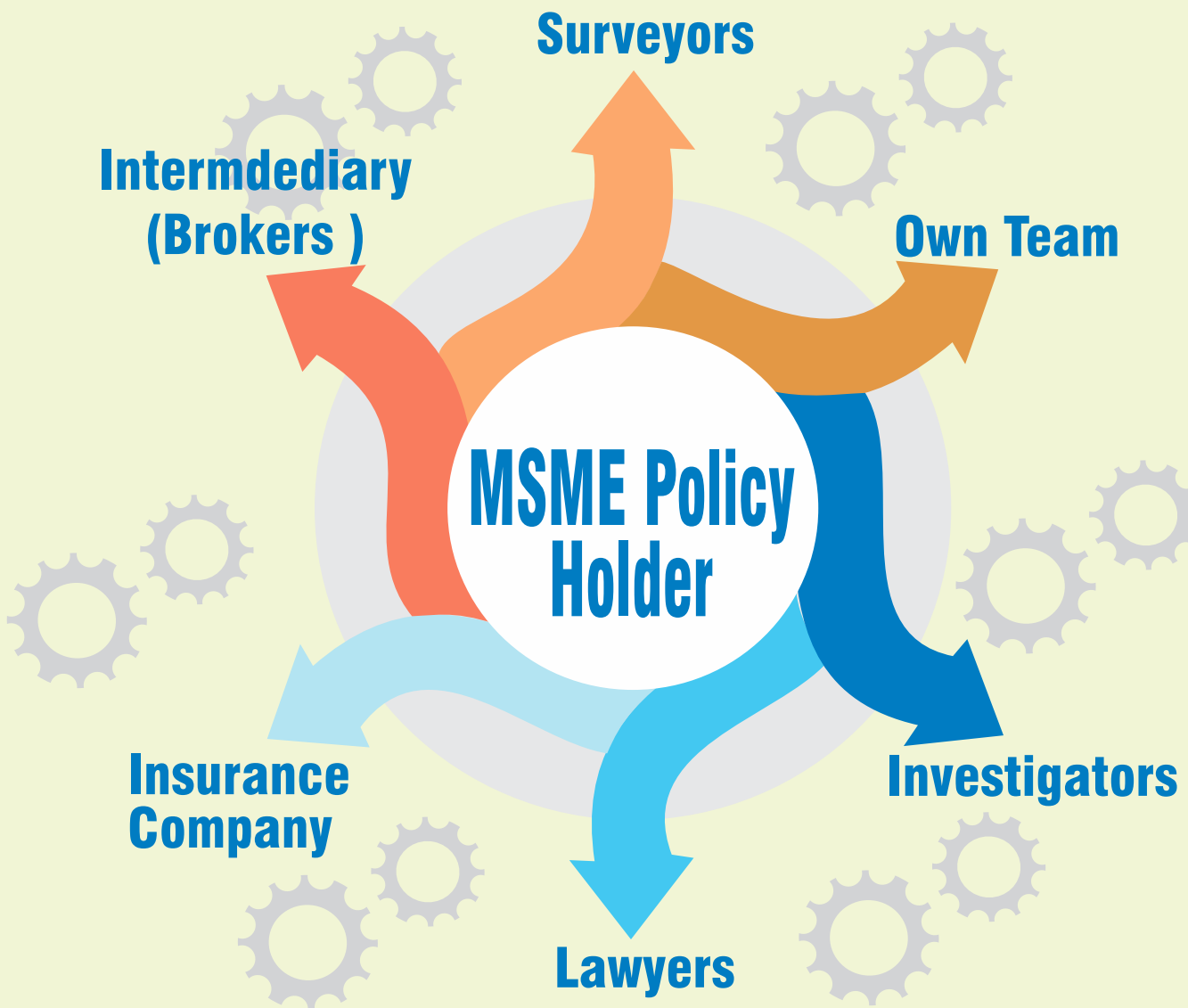


PHD CHAMBER  
OF COMMERCE AND INDUSTRY



# Webinar on Insurance Claims Management Growing Need of MSME Sector

Tuesday, 15 February, 2022 03:00 PM - 05:30 PM



## INSURANCE FOUNDATION OF INDIA

(A not for profit organization under Trust Registration Act, 1982)

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## Why the need for Specialized Industry Focused Webinar on “Insurance Claims Management - Growing Need of MSME Sector?”

In the last 20 years profile of Indian economy has changed. Today the Indian economy is one of the fastest growing in the world and the growth & success of MSME is critical for maintaining India’s growth story.

The Micro, Small and Medium Enterprises (MSME) are key contributors to the Indian economy both in terms of employment and industrial output. Many MSMEs tend to be entrepreneurial ventures where the promoter has either invested his/her savings or borrowed money to start a new venture.

Risk is inherent in our lives, but MSMEs are especially vulnerable to risks that threaten the dream venture that they have worked so hard to build. Naturally, with the stakes being so high, insurance is a prudent way to limit liabilities in the event of damage to assets, property and business. For MSMEs, it could be the key to survival. It is important for them to understand the importance of all aspects of lodging of insurance claims ,when the need arises.

Against this Backdrop, Insurance Foundation of India and PHD Chamber of Commerce & Industry are organizing “**Insurance Claims Management - Growing Need of MSME Sector**” on 15 February 2022.

### Topics to be covered:

During this Webinar high level of clarity will be achieved by discussing the following:

- ❖ Buy the Right insurance product not the cheapest Insurance product
- ❖ Role of different stake holders -insurers ,insurance brokerage firms, insurance surveyors and insurance claims consultants .
- ❖ Industry Protection through Fire, Burglary, Money in transit and safe, Fidelity Guarantee and Public Liability Insurance covers
- ❖ Lodging of Claims and Settlement of Claims. Support needed from your own team say accounts
- ❖ Case Studies on how Insurance helped MSME's to survive

- ❖ Questions & Answers

### Who Should Attend the Webinar?

This is a good opportunity for:

- ❖ Business development/ underwriting /claims team of insurance companies
- ❖ Industrialists
- ❖ Business men
- ❖ Chartered Accountants/ Accountants
- ❖ Insurance Managers/Officers/ of Corporates or MSME 's
- ❖ Agents/Corporate Agents/Insurance Brokerage Firms


### Eminent speakers who will be participating in this Webinar are:

- **Mr. Pradeep Multani**, President, PHD Chamber of Commerce & Industry, New Delhi
- **Mr. Randip Singh Jagpal**, Chief General Manager (Consumer Affairs), IRDAI, Hyderabad
- **Mr. Raveesh K Bhatia**, Chairman, BFSI Committee, PHD Chamber of Commerce & Industry
- **Mr. Praveen Pathak**, Chief Technical Officer (Commercial Lines), Royal Sundaram General Insurance Co. Limited.
- **Mr. Sanjeev Soni**, Sanjeev Soni & Associates, Insurance Surveyor
- **Mr. Anuraag Kaul**, Director, J K Insurance Brokers Pvt. Ltd.
- **Teena Jain Kaushal**, Senior Editor, Business Today
- **Mr. S. K. Sethi**, CEO, Insurance Foundation of India
- **Mr. Sameer Nandwani**, Lawyer specializing in Insurance

### Delegate Fee:

- No fee but pre-registration is requested.

### Certificate:

- Certificates will be issued to the participants on completion of this Webinar.
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## Insurance Foundation of India

Insurance Foundation of India (IFI) is set up under the Trust Registration Act 1882 of Government of India as a Not for Profit Organization. The main objective of IFI is to promote awareness of Insurance among masses. IFI has successfully organized various Executive Development Programmes/ Skill development Programmes of International standards in India with world-class faculty.

The best part of the Training Programmes being organized by us is that faculty comprises of those, who have up to date knowledge of working in Insurance Companies, Insurance Brokerage Firms, Insurance Surveyors & Loss Assessors, Law Firms or Insurance Buyers. This results in the sharing of practical and up to date knowledge by all stakeholders and hence up-gradation of the skill in the Indian Insurance Industry. This aspect is being highly appreciated in Social Media on a global basis and now the Insurance Foundation of India is rated as the top NGO in Insurance Training in the country and that too without Government support

## PHD Chamber of Commerce & Industry

PHD Chamber of Commerce and Industry, established in 1905, is a proactive National Apex Chamber working at the grass-root level and with strong national and international linkages. The Chamber acts as a catalyst in the promotion of industry, trade and entrepreneurship. PHD Chamber, through its research-based policy advocacy role, positively impacts the economic growth and development of the nation. PHD Chamber is more

than an organisation of the business community, as it lives by the chosen motto In Community Life & Part of It and contributes significantly to socio-economic development and capacity building in several fields.

“PHD Chamber of Commerce and Industry(PHDCCI) is one of the Premier Chambers in India to have been accredited with “**Diamond Grade**” by NABET(QCI), at national and international level.

PHDCCI is a National Apex Chamber having its international office at Bahrain for 6 GCC countries, with 1,30,000 companies as its members base, as total focus on the development of small and medium businesses. PHDCCI has co-opted National and International Industry Associations and Organisations through over 100 MoUs signed between the parties.”

## Training Programme Calender

S.No.	Planned Events	Date
1.	Training Programme on “ <b>Risk Assessment and Fire (Property) Insurance</b> ” – 2021	Delhi: 16 Mar 2022*
2.	Training Programme on “ <b>Emerging Risks &amp; Liability Insurance</b> ”– 2022	Delhi: 13 April 2022*
3.	1 Day Training Programme on “ <b>Cyber-Security, Crime &amp; Insurance</b> ”.	Delhi: 18 May 2022*
4.	Full Day Training Programme on “ <b>Insurance Frauds</b> ” – How to Control it? – 2022	Delhi: 14 Jun 2022*
5.	Full Day Training Programme on “ <b>Artificial Intelligence</b> ” in Insurance Industry – 2022	Delhi: 19 July 2022*
6.	Training Programme on “ <b>Project Insurance</b> ” – 2022	Delhi: 23 Aug 2022*
7.	Training Programme on “ <b>Marine (Cargo) Insurance</b> ” – 2022	Delhi: 20 Sep 2022*



## SUCCESSFUL EVENTS

S.No.	Planned Events	Date
1.	Participated in the Webinar on "Securing Retirement with NPS and Insights for employer" – PHD Chamber	Indore: 12 Nov, 2021
2.	Participant Amity University 2 days conference in the theme "Corporate Social Responsibility during Pandemic and Beyond: Organization Responses, Business Model Innovations and Responsible Business Practices"	Noida: 28 Oct, 2021
3.	NGO Partner & Moderator in 2nd National InsurTech Connect 2021 "Heavily Digitized & Personalized World Vulnerability: Cyber Security Threats for Insurance Industry"	Delhi: 24 Sept, 2021
4.	NGO partner of ASSOCHAM National E-Summit on Cyber Insurance "Reinvigorating The Future For Bridging The Gap"	Delhi: 23 Sept, 2021
5.	Participated with stall in "7th Farm2Fork" 2 days event organized for farmers by PHD Chamber of Commerce	Delhi: 15-16 Sep, 2021
6.	Participated in The Economic Times Global Digital League 2.0 – "Dialogue: The Insurance Tech Forum – Building for the new normal"	Delhi: 15 Sept, 2021
7.	Participated in the Webinar on "Securing Retirement with NPS and Insights for employer" – PHD Chamber	Delhi: 14 Sept, 2021
8.	Guest Faculty in specialized Programme on "Artificial Intelligence in General Insurance" organized by national Insurance Academy, Pune	Pune: 1 Sept, 2021
9.	Associate partner of ASSOCHAM, National E- Summit Productive Use of Financial Resources "Roadmap for economic rebound"	Delhi: 29 July, 2021
10.	Webinar Risk Management in Indian Agriculture – Ensuring Secure Livelihood for farmers – PHD Chamber	Delhi: 8 July 2021
11.	Webinar on "Employee Benefits Insurance, Need - Myth - Reality - Strategy"	Delhi: 6 July 2021
12.	Webinar on "Selecting the Right Insurance Policy during Covid Time"	Delhi: 9 June 2021
13.	Webinar on "Health & Term Insurance for MSMEs: Open Issues, Way Forward & Role if IRDAI"	Delhi: 18 May 2021
14.	Webinar on "Livestock Insurance - Need of the Day" follow up to conference of Feb 2020	Delhi: 27 Oct. 2020
15.	Webinar on "Debtors and Industry Protection through Insurance - Need of MSME Sector"	Delhi: 27 Aug. 2020
16.	Webinar-cum-Training on "Protocols of Crop Insurance and the Latest Technologies"	Delhi: 7 Aug. 2020
17.	Webinar on MITIGATING RISKS IN FOOD PROCESSING IN- "Role of Insurance and Quality Inspection in Food Processing industry & Food Imports & Exports"	Delhi: 29 July 2020
18.	Associate partner of ASSOCHAM, National E- Summit Productive to Turbo-Charge Economic Growth	Delhi: 17 July 2020
19.	Webinar on Risk Assessment & Insurance of Warehouses (Association of Warehouse Development in association with Insurance Foundation of India)	Delhi: 4 July 2020
20.	Webinar on Cyber (Security & Crime) Handling Increased Risk due to working from Home	Delhi: 8 June 2020

S.No.	Planned Events	Date
21	Webinar for 1 Day Training Programme on "Insurance Claims Management"-How to Manage Claims Settlement?	Delhi: 11 Feb, 2020
22.	Conference on "Livestock Insurance"- Need of the day	Delhi: 3 Feb, 2020
23.	2 Days Workshop on "Reinsurance Matters! Part - 2 for Reinsurance Department Officials" - An extensive Programme supported with Case Studies, Examples and Working Exercises.	Mumbai: 23-24 Jan, 2020
24.	Seminar on Anti Money Laundering Prevention Act & CFT for Insurance Companies in Association with Professional Advancement Bangladesh Ltd. (PABL)	Dhaka, Bangladesh: 14 Dec, 2019
25.	NGO partner of ASSOCHAM, 12th Global Insurance Summit "Making India a Fully Insured Society" at Hotel Four Seasons, Worli, Mumbai	Mumbai: 6 Dec, 2019
26.	2 Days Workshop on "Reinsurance Matters! - Fundamentals, Underwriting Claims and Accounting aspects" – Ideal for Reinsurance Beginners and Non Reinsurance officials eager to make successful career in Reinsurance.	Mumbai: 25 - 26 Nov, 2019
27.	1 Day Training Programme on "Cyber-Security, Crime & Insurance".	Delhi: 22 Nov, 2019
28.	Full Day Training Programme on "Insurance Frauds" – How to Control it? – 2019	Delhi: 20 Sep, 2019
29.	Full Day Training Programme on "Artificial Intelligence" in Insurance Industry – 2019	Delhi: 19 Aug, 2019
30.	Training Programme on "Emerging Risks & Liability Insurance" – 2019	Delhi: 14 Jun, 2019
31.	Training Programme on "Project Insurance" - 2019	Delhi: 10 May, 2019
32.	Training Programme on "Risk Assessment and Fire (Property) Insurance" – 2019	Delhi: 26 Apr, 2019
33.	Transmitting Global Knowledge for Promoting "Crop Insurance" in Bangladesh – 2019	Dhaka, Bangladesh: 26 - 27 Feb 2019
34.	Training Programme on Engineering Insurance with focus on – Machinery Breakdown (MBD) Insurance/ Electronic Equipment Insurance (EEI) / Steam Pressure Vessel Material Damage Policy and Loss of Profit (Consequential Loss) – 2019	Delhi: 22 Feb, 2019
35.	Training Programme on "Marine (Cargo) Insurance" – 2019	Delhi: 21 Jan, 2019
36.	"Crop Insurance"-Extensive 2 Days International Training Programme by International Faculty Dr. Olena Sosenko from Switzerland – 2018	Delhi: 19 - 20 Nov, 2018
37.	Training Programme on "Emerging Risks & Liability Insurance" - 2018	Delhi: 12 Oct, 2018
38.	Training Programme on "Insurance Frauds" – How to Control it? – 2018	Delhi: 24 Aug, 2018
39.	Training Programme on "Project Insurance" - 2018	Delhi: 25 May, 2018

Any Query for Sponsorship / Registration for this Conference, Please Contact :

**Joyshree Karmakar**  
Programme Co-ordinator

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